

KICKSTART





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CONTACT US

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CHANNELS









Founded in 1977, we are the representative body for the retail industry which champion Business Development & Innovation, Internationalisation and Retail Talent Development.

A not-for-profit non-governmental organisation, SRA is governed by a Council whose members hail from some of Singapore's most reputed and progressive retail companies.

VISION

To be the **respected and collective voice** of the retail industry

MISSION

Advance the interests of the retail industry via insights, education, and strategic collaborations



OUR ROLE

- Help play a fundamental role to drive Singapore's retail scene towards the next level of innovation, service excellence and profitability
- Expand your network with industry leaders and players locally and regionally for strategic collaborations
- Be connected to useful resources and services to transform and grow your business further

OUTREACH









Participants at events annually



MARKETING AVENUES



01 THE RETAIL PULSE

02 SRA'S WEBSITE

03 EMAILINGS / EDMS

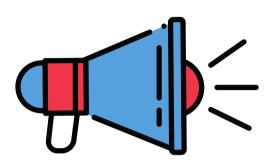
04 SOCIAL MEDIA

05 WEBINARS/SEMINARS

06 GOSPREE.SG

07 SIGNATURE EVENTS

SPONSORSHIP WITH SRA OFFERS A MULTITUDE OF BENEFITS



Elevate brand visibility



Demonstrate industry expertise



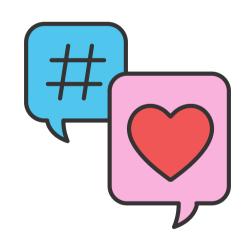
Attract and attain top talent



Increase sales prospects



Optimise highly targeted marketing opportunities



Leverage on media exposure & PR announcements



Showcase latest products, services & technologies



Establish new collaboration opportunities



01

THE RETAIL PULSE

A platform to provide value and potentially enhance relations with subscribers by sharing updates of the latest events and news related to the retail industry.

CREDIBILITY

Showcase success stories to convince audience to take action

TARGETED REACH

Reach out to a niche audience that has a high potential for conversion.

LATEST INDUSTRY INSIGHTS

Provide subscribers with valuable retail insights from various expertise

OPPORTUNITIES

- Surveys
- Sponsored Articles
- Advertisements



4.000 subscribers



Dear SRA Community,

We have been busy!!

We've got a refreshed website for you to know your Association betterl it is packed with the latest updates on upcoming SRA events and training programmes for your participation as well as resources on exclusive industry insights and what government grants are available for you. There is also a dedicated segment on the Code of Conduct (CoC) so do check in for more updates at www.sra.org.sg

A Retail Sector (Operations & Technology) roadmap titled "Re-imagine Singapore Retail" has also been developed by SRA by the industry, for the industry. SRA will be organising a series of webinars to share with you and the retail community at large about this 5-year SRA Retail Sector Roadmap and welcome industry leaders to participate in the relevant Task Force which will be formed to implement the various key initiatives to achieve the various desired outcomes. Stay tuned!

With manpower a constant challenge to overcome, don't miss out on our Job Redesign Workshops where we will impart to retailers the necessary skills to build a future ready and productive workforce in response to today's growing digital economy.

Our collaboration with Lazada for SRA's signature Great Singapore Sales (GSS) has turned in great results! Looking forward to SRA members on LazMall load up great offers to end GSS on a high note on 7.7! Coming your way are more sales opportunities to help retailers generate more sales in our Gospree 'Hari Raya Haji' Festive Sales promotions. Sign up if not already onboard!

Stay Safe

Your SRA Secretariat Team

FEATURE ARTICLE: 5 THINGS TO FOCUS ON WHEN NAVIGATING THE NEW RETAIL LANDSCAPE



1. Earn the trust of shopper

In a world where trust in institutions and organisations can feel in short supply, retailers who are felt to be working in the best interests of their customers will surely be disproportionately rewarded with their loyalty. Never has embedding and living the right values felt more important. This will be as true at a global level as it is at a hyperlocal one.

2. (Re) Focus on purpose

Those retail firms that have endured are driven by a strong sense of purpose: that they exist to do more than purely transact with shoppers and make money for owners. The most admired retailers were all founded on a strong sense of purpose – to democratise affordable design (IKEA), to save people money so they can live better (Walmart), to promote the happiness of all of its customers (John Lewis). But it can feel that for some retailers a strong sense of purpose has been lost as financial goals came to dominate. All retailers will need a sharp focus on their deeper purpose if they are to earn or regain the trust of their shoppers.

3. Truly understand what shoppers want

Relatively less attention has been given to how shoppers want to engage with retailers. This needs to change. Retailers must be willing to move a long way from their historic roots and shopper engagement practices to secure their futures. Shopper behaviours have changed far more quickly than would have been thought possible before the pandemic and retailers must identify these changes, strip out the noise,



SRA WEBSITE



A platform that showcases what SRA is all about; inform visitors about the latest retail industry trends/reports, SRA events, resources to supplement businesses, and membership details

ONLINE 24/7

Your audience is able to view your advertisements at any time or place.

EXTENSIVE REACH

Accessible to the general public; an opportunity to reach out to a more diverse group of people.

BRAND EQUITY

Kickstart a longterm relationship with your customers and build brand equity; convert visitors to prospects.





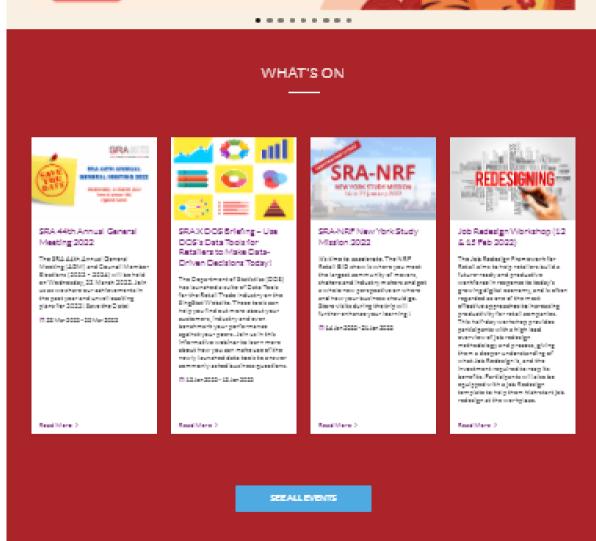








ABOUTSRA MEMBERSHIP INDUSTRY DEVELOPMENT TALENT DEVELOPMENT EVENTS RESOURCES POLICIES AND GUIDELINES GOSPRES





EMAILINGS/EDMS



15 - 20% click through rate

A platform to communicate exclusively with our members; provide updates of the latest events and news related to the retail industry.

#1 TOOL FOR BUSINESSES

Fast and effective, email remains the top communication tool for businesses.

TARGETED REACH

Members will receive exclusive SRA initatives arranged for them

TOP-OF-MIND AWARENESS

The regularity of our emails/eDMs effectively engages and maintains a forefront position in the audience's minds.











SOCIAL MEDIA

A platform to share with all relevant stakeholders on the latest happenings of SRA from public access to professional network. SRA is active in all avenues and in constant outreach to the targeted audiences.

BOOST LEADS AND SALES

Easy and lowcommitment way for potential customers to express interest

CLOSE TO HEART

Create Meaningful
Engagements by
introducing followers
to the latest showcase
on how existing
customers are
benefiting from your
products

WEBSITE TRAFFIC

Directs followers to read the full article (and see more beautiful pictures) via the "link in website" and increase visitor rate

AVENUES





2,701 people like this



05

WEBINARS/ SEMINARS

Our webinars cover extensive topics such as branding, innovation, omnichannel retailing and digitalisation. Highly engaging and facilitates collaboration and communication with the audience.

PERSONAL CONNECTION

Engage your audience in real time, and foster deeper connections with your audience.

LASER TARGETED

Engage a niche audience that already expressed interest and is more inclined to convert.

NETWORK

An opportunity to meet and develop relationships with potential vendor, business partner or even investor.

OPPORTUNITIES

- Educational
- Product / Service
- Q&A
- Panel Discussion





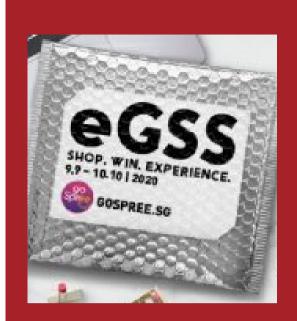


06

GOSPREE.SG

Consolidated promotions and deals from different retailers all around Singapore into one convenient portal; they can be redeemed both online and offline.

Promote your products & services through giveaways to engage with the consumers and create awareness on the online avenue.



Catalyst For GSS 2020

Undeterred by the pandemic, GoSpree played a pivotal role in transitioning to a new way of reaching customers in eGSS 2020.

GoSpree demonstrated its versatility in hosting multiple activities on the platform to elevate the customer experience.

Extensive Reach



Over 400 homegrown and global brands participated and offered more than 2,000 deals on gospree.sg to drive domestic spending



One Stop Shop

A centralised portal which houses a multitude of deals offered by different retailers; Allows for easy browsing and redemption of vouchers, all on one convenient platform.

International



The GoSpree platform reaches out to audience both locally and overseas.



Track Your Progress

Performance metrics are important in determining the effectiveness of your deals. Find out what works best for your brand!



SIGNATURE EVENTS

SRA strives to advance the industry through various events to forge relationships between businesses and government agencies via networking and market intel events.

As firm believers in the importance of recognition and lifelong learning, we host a multitude of events with the ultimate goal of driving businesses forward.

Partners throughout the years



Official Payment Card for Singapore Golden Week 2017 and Official Payment Brand for GSS 2018





Platinum eMall Partner and Platinum Telco Partner for GSS 2020



Official eCommerce Partner for GSS 2021

STUDY MISSIONS/ BUSINESS MISSIONS

The SRA NRF study mission highlighted latest technology trends and learnings from the best-in-class retailers in the important areas of retail store innovation, technology implementation.

Be a sponsor for exclusive speaking opportunities on Retail insights and networking dinner to build connections through the mission



THE GREAT SINGAPORE SALE (GSS)

Created by Singapore Retailers
Association in 1994, GSS is an annual nationwide shopping event held in Singapore. It serves to amplify stores and malls shopping experience yearly while simultaneously promoting the tourism industry in Singapore.

Be our partner to be featured in multitude of activities with your products & services through various experience from online to offline.



SINGAPORE RETAIL INDUSTRY CONFERENCE & EXHIBITION (SRIC.E)

The largest annual gathering of retail leaders in Singapore. with over 700 attendees.

People from Institutes of Higher
Learning and Trade Associations, as
well as an esteemed line-up of
speakers share insights, findings and
case studies on the evolving
consumer dynamics. Technological
advancements in the industry are also
discussed for the purposes of staying
relevant and sustainable in the long
run.

Join us as a keynote speakers in sharing your expertise with all the various Retail stakeholders.



SRA RETAIL AWARDS GALA DINNER

The awards seek to raise the standards, profile and image of the retail industry in Singapore so as to constantly add new and exciting dimensions to retail and take the industry to new heights.

Come together to award the achievements of the Retail organisations for their efforts in staying relevant and excel through the difficult times.





EXCELLENT SERVICE AWARD (EXSA)

This is a national award to recognise individuals who have delivered quality service.

EXSA Workshops are also provided to gain a deeper understanding of service excellence and make use of service innovation to enhance the customer experience.

Be a part to witness and support the celebration of outstanding service staff in their passion of work.



SRA ANNUAL GOLF TOURNAMENT

The annual golf tournament makes full use of the spirit of sportsmanship to facilitate networking and team bonding.

Bond with our fellow retailers through a game to unwind and foster comraderie.



BOOKING FORM - The Retail Pulse

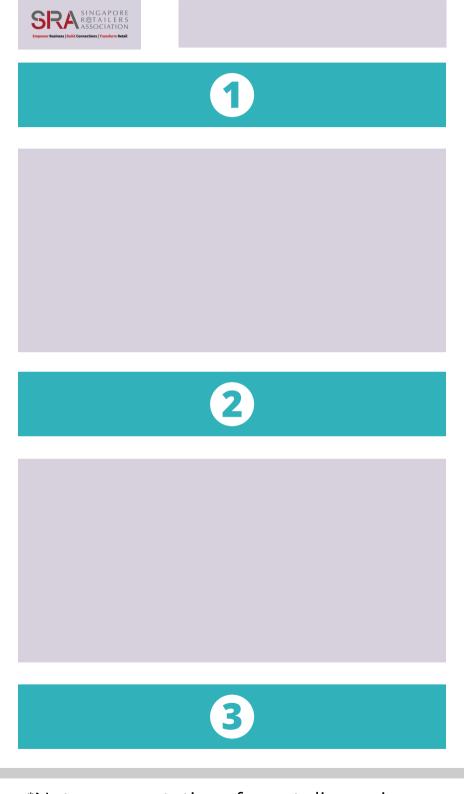
RATES

Per insertion

Position	Non- Member Member
1 Prime Banner	\$500 \$1,000
2 Middle Banner	\$400 \$800
3 Footer Banner	\$300 \$600

SPECIFICATIONS

- 620 W x 100 H
- JPEG format
- Resolution: 72 ppi
- Deadline: Within 5 working days before placement



*Not representative of exact dimensions

Per article

Total: \$

	Member	Non- Member
Half page Advertisement	\$1,500	\$3,000
Full page Advertisement	\$3,000	\$6,000
••••••	• • • • • • • •	••••••

- -Prices are subject to prevailing taxes
- -Kindly tick the necessary according and the total will be calculated by the SRA secretariat.



BOOKING FORM - WEBSITE

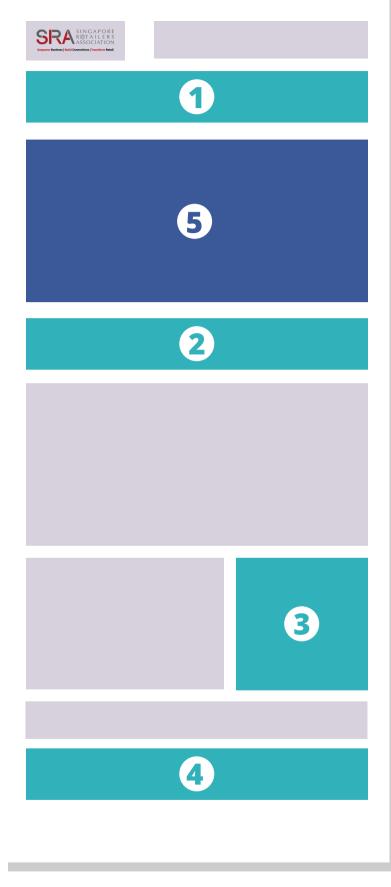
RATES

Per 30 days

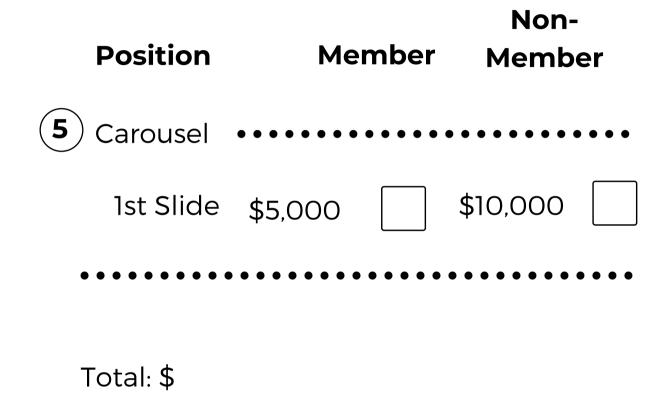
Position	Member	Non- Member
1. Leaderboard Banner	\$1,500	\$3,000
2. Middle Banner	\$1,200	\$2,400
3. Square Banner	\$800	\$1,600
4. Footer Banner	\$600	\$1,200

SPECIFICATIONS

- 793 W x 233 H
- JPEG format
- Resolution: 72 ppi
- Deadline: Within 5 working days before placement



*Not representative of exact dimensions



- -Prices are subject to prevailing taxes
- -Kindly tick the necessary according and the total will be calculated by the SRA secretariat.



BOOKING FORM - EMAILINGS/ EDMS

Non-Member

RATES

Per Circulation

Member

Member	Mon Member
\$1,000	\$2,000

SRA EDM schedule

- 3 times a week
- Monday, Wednesday and Friday

SPECIFICATIONS

- Full-screen, full colour
- Either HTML or JPEG format with links
- Max width limit 600 W
- Deadline: Within 5 working days before circulation

Frequency • •		•
Monday	Number of months	
Wednesday [Total: \$	
Friday		
• • • • • • • • • •	• • • • • • • • • • • • • • • • • • •	•

- -Prices are subject to prevailing taxes
- -The total cost will be tabulated by the SRA secretariat.







Learn to build a future-ready & productive workforce in the growing digital economy





SRA X DOS Briefing – Use DOS's Data Tools for Retailers to Make Data-Driven Decisions Today(

The Department of Statesics (DCIS) has recently faunched a salete of <u>OARL TOORS for all Retail Trade industry</u> on the SingStat Website. These tools can help you find out mis about your customers, industry and even benchmark your performance against you peers. SRA is pleased to organise an online briefing and QBA session by DOS for ou members. Join us in this informative webinar to learn more about how you can mak use of the needs launched data notice to answer commonly asked business question.

Speakers

Mr Joel Tan Feng Jie, Statistician, Department of Statistics
 Mr Tow Joon Han, Statistician, Department of Statistics

For enquiries, please contact Kemi at kemi wong@sra.org

**Kindly note that registration is only approved upon receipt of confirmation email 3 days prior to the event



^{*}For 1 time circulation only

BOOKING FORM - SOCIAL MEDIA

RATES

Per Posting

Member Non-Member

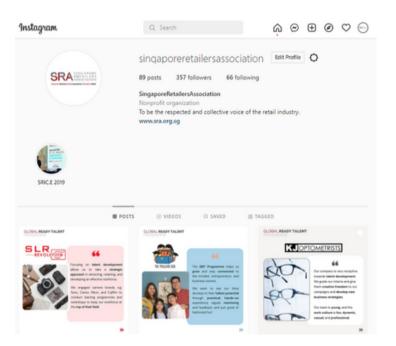
\$500 \$1,000

- *For 1 social media channel
- *Schedule is of 1 week 2 sponsored posts

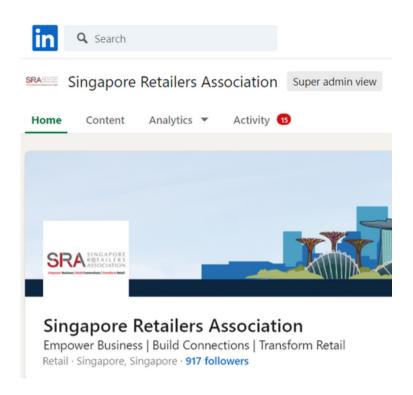
SPECIFICATIONS

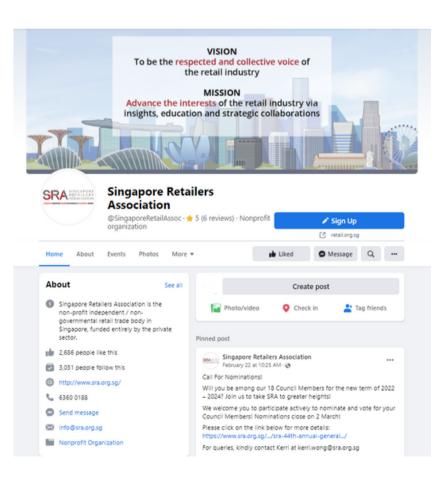
- JPEG format with links
- 1080 W x 1080 H
- Deadline: Within 5 working days before posting

Avenues	
Instagram	How many times
Linkedin	Total: \$
Facebook	



- -Prices are subject to prevailing taxes
- -The total cost will be tabulated by the SRA secretariat.







BOOKING FORM - WEBINARS/ SEMINARS



Member		Non-Member
Webinar	\$3,000	\$6,000
Seminar	\$3,500	\$7,000

^{*}Prices are subject to prevailing taxes

PRE EVENT

- Customised event eDM with your logo
- 3 eDM insertions to communicate about event
- Promotion on SRA's social media
- Dedicated event page on SRA website with company logo featured

DURING WEBINAR/SEMINAR

- Speaking opportunity
- Sponsor acknowledgement by SRA *subject to Terms & Conditions
- Brand acknowledgement on holding slides

POST EVENT

- Brand exposure event writeup on SRA website
- Lead generation
 - Post Event Report attendees list (with consent)
 - Video recording* on SRA website with your logo
 - Video recording* extended for your own communication
 - Post Webinar message/eDM to all attendees



SPONSORSHIP RECIPROCAL ACKNOWLEDGEMENTS

Benefits as per sponsorship package*	Platinum @ \$107,000*	Gold @ \$53,500*	Bronze @ \$21,400*	Customised* Kindly tick accordingly
Logo acknowledgement on SRA website for 1 year under Sponsors & Partners with hyperlink to sponsor website (each worth \$3,600)	*	*	*	
Speaking opportunities at events (main topic to be decided by SRA)	★ 3 events	★ 2 events	* 1 event	
Feature of Sponsor in SRA all 3 Social Media channels (content to be provided by Sponsor and agreed by SRA) (each worth at least \$500)	★ 3 times	★ 2 times	* 1 time	
Dedicated email blasts to SRA Member base (each worth at least \$1,000)	★ 8 EDMs	★ 4 EDMs	* 2 EDMs	
Tables at the SRA Retail Awards Gala Dinner – Max 10 Pax (in view of SMM measures)	* 1 Platinum Table Worth \$18,000	* 1 Gold Table worth \$12,000	* 1 Bronze Table worth \$3,000	

Benefits as per sponsorship package*	Platinum @ \$107,000*	Gold @ \$53,500*	Bronze @ \$21,400*	Customised* Kindly tick accordingly
Customised Retail events series in 2022 (each worth at least \$3,000)	⋆ 4 events	⋆ 3 events	* 2 events	
Website banner advertising space for 1 year on SRA Website (worth at least \$9,600)	* Leaderboard	* Middle	* Square	
Dedicated full page ad on the Retail Pulse (content to be provided by sponsor) (worth \$3,000)	* 3 ads	★ 2 ads		
Complimentary SRA Associate membership (worth of \$750)	* 5 years	★ 3 years		
Event partner on 2 SRA signature events (eg. Golf, Gala Dinner)	*			
Total worth	~106,000	~56,000	~\$26,000	



^{*} All prices are subjected to 7% GST.

^ For customised package, kindly refer to the booking form for more information.

FOR OTHER CUSTOMISABLE PACKAGES?

CONTACTUS

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