## CAREER CONVERSION PROGRAMME FOR RETAIL INDUSTRY ("CCP-RI") – JOB REDESIGN & RESKILLING PLAN (BEFORE & AFTER JOB DESCRIPTION FORM)



## Job Redesign & Reskilling Plan

Please refer to Whitelisted Job Roles attachment and adapt JD to new role, where relevant.

| No. of Staff Impacted | Note: Company to provide individual trainee particulars (table below) to Programme Manager for processing of eligible salary support |
|-----------------------|--|
| Type of Job Redesign  | ☐ Job Enrichment   |
|                       | ☐ Job Enlargement (increasing job scope within the same function)  |
|                       | ☐ Job Rotation (cross-training)  |
|                       |  |
| Salary Adjustment     | Yes / No* – please delete accordingly  |
| After OJT             |  |
|                       | For <b>Yes</b> , please indicate range of salary adjustment (e.g. 10%):  |

Note: Company may duplicate this page if there are more than 1 role to be redesigned and reskilled.

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| NRIC No:   |   |  |  |
|--|---|--|--|
| Current Job Role & Job Description   | Job Role & Job Description (After Job Redesign)   |  |  |
| E.g.: Retail Associate   | E.g.: Customer Experience Ambassador  |  |  |
| <ul> <li>Please insert JD, for instance:</li> <li>Provide helpful, friendly, and knowledgeable service to all customers</li> <li>Promote and recommend suitable products for customer's needs</li> </ul> | <ul> <li>Please insert new JD, for instance:</li> <li>Enhance customer engagement through understanding different customer profiles and needs to strategically enhance engagement to build relationships and brand loyalty</li> </ul> |  |  |
|  | Note: For JR Reskilling, there needs to be at least 50% job change in the new role.   |  |  |

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\*New, changed and/or expanded responsibilities may be denoted in red